

Privacy policy

General information

1. Website www.mymagicard.com is owned and operated by private entrepreneur Pavlov Ivan Aleksandrovich, ul. Vasi Alekseeva 25/59, 198188 Saint Petersburg, Russian Federation
2. Website collects information from visitors in the following way:
 - data entered into website forms
 - storing cookie files in the web browser of a visitor
 - collecting web server log files
 - newsletter subscription

Information about data collected using website forms

1. Website forms collect information entered by visitors voluntarily
2. Website may additionally collect information about technical parameters such as date when form was submitted
3. Data entered into website forms is not shared with third parties
4. Data collected using website forms is used only according to the purpose of each form, for instance to process online sale
5. Data entered by a visitor is kept indefinitely unless visitor requests for data removal

Information about cookies

1. Website uses cookie files
2. Cookie files (so called "cookies") are IT data in the form of text files stored in visitor browser and are dedicated to be used only by the website which generated them. Cookie files contain information about website they come from, expiration date and unique identified.
3. Cookie files are used for:
 - collecting statistics about how website is being used by it's visitors
 - continuation of user session (after logging in) which allows visitor to continue browsing without having to enter login information again
 - data from cookie files is not shared with any third parties)

Server logs

1. Some of the information about behavior of visitors are being stored in the web server layer. This type of information is used only for the purpose of technical website administration and website hosting.
2. Browsed resources are identified by URL addresses, beyond that following information may be stored:
 1. Time of when URL resource was requested
 2. Time of when URL response was generated
 3. visitor IP address
 4. visitor web browser name and version
3. Information collected in this way are not being correlated with customers browsing website

4. Information collected in this way is used only for technical website administration purposes
5. Information collected about browsing events is deleted automatically after 7 days
6. Information from server logs is not shared with any third party

Website registration

1. Each visitor may voluntarily register on our website to save order history and get the information about new products, promotions and to get general information about mymagicard.
2. Data used for this purposes is: email address.
3. Above data is stored in external system Esputnik <https://esputnik.com> which is used to deliver newsletter to the subscribers

Sharing data with third parties

1. Personal information of visitors and customers of this website is not shared with third parties unless explicitly mentioned in previous sections

Right to data erasure

1. Every user has right to request removal of personal data as long as this data is no longer required to fulfill order or legal obligations
2. User wishing to have his data erased should send email with such request to the shop@mymagicard.com email address
3. Request to remove data will be processed within maximum 30 days
4. User will be notified once data erasure process has been completed on his email address

Right to receive copy of collected personal information

1. Each user has right to request copy of collected personal information
2. Request for copy of collected personal information should be sent via email message to the following email address: shop@mymagicard.com
3. Request to receive copy of collected personal information will be processed within maximum 30 days
4. Copy of the data will be sent to the user email address