

# Returning unwanted goods

## Information about order withdrawal and returning unwanted goods

You have a right to withdraw from a purchase and return ordered goods within 14 days from the moment you received your order.

In order to withdraw an order you have to inform us about your decision by sending notification using email or regular mail.

Please include information about order number, your first and last name, date of the order.

## Process of withdrawing an order and returns handling

When you withdraw your order we will return you amount which you paid for that order including shipping costs (except of extra costs beyond cost of regular shipping fee) immediately no later than after 14 days from the moment you notified us about withdrawing of your order and from the moment we received returned goods.

Your money will be returned using PayPal transfer. Please indicate bank account number / PayPal account which money should be sent to.

Ordered goods should be returned to: Ivan Pavlov, PBOX 48, Sankt-Peterburg, 198188 Russia immediately and no later than 14 days from the moment you notified us about withdrawing of your order.

The cost of returning goods is non refundable and paid by the customer.

Returned goods must not be damaged or worn out allowing us to resell them.