

Terms & Conditions

I. General terms and conditions

1. The following rules describe terms and conditions of the online shop www.mymagicard.com. Operator of the shop and Mymagicard brand owner is private entrepreneur Pavlov Ivan Aleksandrovich, based in Saint-Petersburg, postal code 198188, ul. Vasi Alekseeva 25\59, Russian Federation. INN 784219027402 OGRNIP 319784700387296
2. Terms and conditions specify process of placing order and purchase of products through the www.mymagicard.com online shop. Terms and conditions are binding for the both Seller and Customer.
3. All products offered by the www.mymagicard.com shop are brand-new and free from any physical or legal faults and have been legally introduced to Russian and foreign markets. Postallove owns copyright licenses to copy and distribute all products available at www.mymagicard.com
4. Placing an order means that Customer understands and accepts following terms and conditions.

II. Customer registration

1. Orders can be placed through an order form available at the www.mymagicard.com.
2. Orders can be placed by Customers which must be private individuals (over the age of 18 and younger, provided they have received permission from legal guardians) or legal entities
3. When registering, Customers are required to provide information about themselves that is accurate and true. Providing incorrect information may result in lack of possibility to process an order.
4. Customers' personal data is collected for shop purposes only and is processed for purposes of Seller's economic activity and for means of promotion and advertisement.

III. Ordering procedure

1. Orders are accepted 24 hours a day, 7 days a week through www.mymagicard.com website.
2. Orders are processed on weekdays within 5 business days.
3. Once an order has been placed, Customer will receive confirmation email. Second confirmation email will be sent when payment is fully processed and settled on Sellers account. The third confirmation email will be sent when the order is shipped with the information about ttn for tracking.
4. Contract between Customer and Seller becomes bound when Customer confirms an order.
5. An order that has already been placed cannot be cancelled.

IV. Order processing

1. Orders will be processed when a payment is registered on the Seller's account. In case of lack of payment, order will not be processed.
2. All shipments are dispatched through priority service of the Netherlands Post (PostNL).
3. When placing an order, Customer agrees for the use and processing of Customer's personal data by Netherlands Post (PostNL) for the purpose of delivery of an order.

V. Prices of products and payment processing

1. All prices at www.mymagicard.com are in Euro (EUR) or other foreign currencies: USD, GBP, CAD, CZK, PLN.
2. The price listed next to each product is binding once an order has been placed by the Customer. Seller reserves the right to change prices and product features and introducing new products.
3. Payment for orders is handled by PayPal service where you can chose to pay using credit card or your PayPal account. Customer may also pay by wire transfer, please contact us for details of our bank account number.

VI. Returns and complaints

1. Each product purchased at www.mymagicard.com can be returned upon a notification sent to the Seller within 14 days from the order delivery date.
2. If, after receipt of the goods, Customer finds technical defects or order has been damaged during delivery, please contact the store using email. Any complaints will be processed within 7 working days. Damaged goods will be replaced and if it is impossible (for example, because products are sold out), Seller will refund to the Customer equivalent price of the product or offer other goods available in the store as a replacement.

VII. Final provisions

1. In matters not regulated by the present Regulations, applies The legislation of the Russian Federation.